## PUBLIC COMPLAINTS

Complaints involving Maggie L. Walker Governor's School are handled within the school through the established channel of responsibility. If the complaint cannot be resolved at the level of the director, it is referred to the Chair of the Superintendent's Steering Committee. If the complainant cannot reach a satisfactory solution, the matter may, at the Regional School Board's discretion, be heard at a regular Regional School Board meeting.

Any parent, custodian, or legal guardian of a pupil attending Maggie L. Walker Governor's School who is aggrieved by an action of the Regional School Board may, within thirty days after such action, petition the local circuit court to review the action of the Regional School Board. The court will sustain the action of the Regional School Board unless the Regional School Board exceeded its authority, acted arbitrarily or capriciously or abused its discretion.

Adopted: October 18, 2018 Amended: October 15, 2020 Amended: March 21, 2024

Legal Ref.: Code of Virginia, 1950, as amended, §§ 22.1-87, 22.1-253.13:7.

Cross Refs.: Pol. 5012 Equal Employment Opportunity/Nondiscrimination

Pol. 5011/8000 Prohibition Against Harassment and Retaliation Pol. 5040 Third Party Complaints Against Employees

Pol. 8001 Equal Educational Opportunities/Nondiscrimination

Pol. 3005 Instructional Materials

Pol. 6013 Public Complaints About Learning Resources